

Net2 Default System Engineer password - update

Overview

Paxton's flagship access control system, Net2, has undergone some updates to further enhance the security of the system.

Net2 is supplied with a default password for the System Engineer account. To help prevent unauthorised access, Paxton have introduced a new method for this operator account, prompting you to update the system engineer password.



Upgrades:

For existing systems that upgrade to v5.04 Service Release 2 and entering the default password.

Net2 Logon		Security notice	
Log onto System User name: Password:	 —OK→ 	SECURITY NOTICE: This system is still using the default System Engineer passwork WE STRONGLY RECOMMEND YOU CHANGE THIS TO ENSURE THE SECURITY OF YOU Please enter and confirm a new System Engineer password: New password:	
OK Cancel		Ignore message	ок
ecurity notice WE STRONGLY RECOMMEND YOU CHANGE YOUR P/	Ignore message	Password successfully changed.	-ок-
SECURITY OF YOUR SYSTEM. Are you sure you want to retain the default passwo	ord? es Cancel		×
	Ye	If you change your mind, you can change your password within the Operators section when logged in.	_ок_
			Log

Net2 AN1170

When installing Net2 v5.04 Service Release 2 for the first time you will see the following logon screen. Enter and confirm a System Engineer password, then click OK to continue:

Net2 Logon	X
Log onto Savery	
<u>U</u> ser name:	System engineer
<u>N</u> ew Password:	
Confirm Password:	
	OK Cancel

Note: There are no restrictions on the password you wish to use other than it cannot be 'net2' including any use of capitalisation.

Password Recovery

Paxton have also introduced an improved System Engineer password recovery system. This only affects the System Engineer operator account and any changes <u>must</u> be completed at the Net2 server PC. Other operator accounts can reset their password from within Net2 as usual.

Simply click 'Reset Password' and follow the on-screen instructions.

When contacting us to reset the System Engineer password, Paxton support will perform some security checks to validate your identity. We will also contact the system owner to confirm you have permission to obtain a new System Engineer password. Once confirmed, you will be issued with a code that will allow you to set a new System Engineer password.

Enter the reset code in the password field of the Net2 logon screen to activate the password reset feature and enter a new password.

Note: Reset codes are set to expire after a set period and can only be used once. Should this time expire, you will need to contact Paxton support to obtain a new code.

	Reset password
OK	Please contact your system administrator.
Non-System engineer	ОК
	Reset password
OK	To reset the system engineer password, you must be at the PC running the Net2 server.
System engineer	OK Reset password
ок	Please contact Paxton Support on <u>01273 811011</u> Site ID: a54bf8df35vd456
×	ОК
password:	
	Non-System engineer OK Not at Server System engineer AND at server OK