Overview

For Paxton10 to send emails, such as emailing a roll call report, it is required to enter the details of an email server for Paxton10 to use.

An email server is not required for issuing Smart credentials or forgotten password requests – these emails are sent using Paxton’s own secure email server.

What is an email server?

An email server is an application, either hosted remotely (such as Google mail or Yahoo! Mail), or in the case of large businesses, can be running on a local machine that handles the sending and receiving of emails.

Configure the email server with Paxton10

The email configuration is within the Options menu, which requires a user with System Engineer permissions to access.

1. Click the ‘System options’ icon to open the options window, then select ‘Email’
2. Enter the ‘Email server’ (e.g. smtp.mail.com) and the port number (e.g. 587)
3. Enter the email address for your account. If the email account hosts multiple addresses, specify the address the emails should appear to be from
4. Select the type of authentication required, and enter your username and password that you use to access your email account
5. Click ‘Test’ and enter a valid email address to send out a test email to ensure the details entered are correct
6. Click ‘Save’
Configure the email server with Paxton10

Most email accounts can be used as an email server for Paxton10. Below is a list of some common providers and their configuration:

**Outlook**
Email server: smtp-mail.outlook.com or smtp.live.com
Port: 587 or 25
Authentication: TLS

**Office365**
Email server: smtp.office365.com
Port: 587
Authentication: TLS

**Mail**
Email server: smtp.mail.com
Port: 587
Authentication: TLS

**Hotmail**
Email server: smtp.live.com
Port: 587 or 25
Authentication: TLS

**Netscape Internet Service Mail**
Email server: smtp.isp.netscape.com
Port: 25
Authentication: SSL or TLS

**GMX**
Email server: smtp.gmx.com
Port: 25
Authentication: SSL

**Yahoo! Mail**
Email server: smtp.mail.yahoo.com or smtp.mail.yahoo.co.uk
Port: 587 or 465 or 25
Authentication: TLS
Yahoo! Mail Plus
Email server: plus.smtp.mail.yahoo.com
Port: 465
Authentication: SSL

Google Gmail
Email server: smtp.gmail.com
Port: 587
Authentication: TLS

T-Online
Email server: securesmtp.t-online.de
Port: 465 | 587
Authentication: SSL | TLS

AOL
Email server: smtp.aol.com
Port: 587
Authentication: TLS or SSL

AT&T
Email server: smtp.att.yahoo.com or smtp.mail.att.net
Port: 465 or 587
Authentication: SSL or TLS

NTL
Email server: smtpntlworld.com
Port: 465
Authentication: SSL or TLS

1&1
Email server: auth.smtp.1and1.co.uk or smtp.1and1.com or smtp.1und1.de
Port: 587
Authentication: TLS or SSL

Verizon
Email server: smtp.verizon.net
Port: 465
Authentication: SSL or TLS

zoho Mail
Email server: smtp.zoho.com
Port: 465 | 587
Authentication: SSL | TLS