

3 steps to install Entry v2.21

Download hotfix here: http://www.paxton.info/6371

Open this link on a PC that is connected to the same network as your Entry system. Once installed you will find the application here: C:\Program Files\Paxton Access\Entry Hotfix.

1. To start, open the application and select the site that you wish to upgrade and click **OK**

P	Firmware update	×
	Select site	
	Autotest - Mk 1	7
	Default	
	Fexda	
	Hill Valley	
	Steve's site	
	OK Exit	

2. After selecting a site, the site settings window will be shown. Select **Details** to see the list of devices detected on your network that can be upgraded. **Note:** If a device is already running v2.21, it will not appear in this list.

🛜 Firmware update – 🗆					×
File Help					
Site Settings - Default					
Entry HotFix Version	2.21.10429				
Number of panels detected	5				
Number of monitors detected	2				
7 device(s) require a firmware update	Details				



3. On the **Firmware update** screen, ensure the boxes are checked for all the devices you wish to upgrade and click **Start update**. You will remain on this screen and the progress/status of each device being upgraded will be displayed beside the device.

During the firmware update, each monitor will take up to 10 minutes to complete and will display the **critical update message** below. **Powering off a monitor during the update will cause it to no longer function.**

🥵 Firmware up	odate			×
A	Warning the units marked w After upgrading these units r Please do not power these u	vith a warning require a may take 10 minutes to units off during this time	critical update. complete the install. ;	
	onitors [6345553] 0015, APT. 15 [6664982] 0101, Mk 1 [4261584] anels [4533996] [4558807] [5019424] [6422263] Touch Panel PM Room [45	567097]		
		Start update	Stop update	Close





Additional information

P Firmware update			– ø ×
File Help			
Choose language	🗮 Auto (English)		
Save network selection	English (English)	1	
Login	English (US English)		
Exit	Français (French.)		
	Deutsch (German)		
Number of panels detected	Nederlands (Dutch.)		
	Español (Spanish)		
Number of monitors detected	Svenska (Swedish.)		
	Norsk bokmal (Norwegial, Bokmal)		
S device(s) require a ferrivare updat	takann (takan)		
	Portugués (Portuguese)		
	Türkçe (Turkish.)		
	+ Suomi (Finnish.)		
	Magyar (Hungarian)		
	H Latin American		
			1106 -
P Type here to set	arch O D		→ 💬 🛥 0 (30/09/2020 📲

- Select the **File** option from the toolbar
 - o Use File / Language to select the language
 - \circ $\;$ Use File / Network Selection to save the network interface you are using.
 - Use File / Login to reselect the site that you want to update (useful when there are multiple sites on a single network)
 - o Use File / Exit to quit the application