



## Paxton10 System Capacity and Limitations

### Overview

When installing a Paxton10 system it is important to ensure the project is a good fit. Realizing the system's capacity will ensure the site is running as efficiently and effectively as possible.

### Access Control

1. Number of doors
  - a. 1,000
2. Number of cameras
  - a. 1,000
3. Number of users
  - a. 50,000 with 10 credentials each
4. Number of tokens
  - a. 500,000
5. Maximum number of readers per door
  - a. 8
6. Number of Paxton10 readers in a single reader port
  - a. Paxton10 readers are 1:1 only (unlike Net2)
7. Number of users simultaneously logged into a system
  - a. Locally: 10
  - b. Remotely: 10
8. Number of events you are able to store in the event a controller goes offline
  - a. 40,000 events
9. Supported Credentials
  - a. Bluetooth, Paxton, MIFARE®, HID™ Prox, EM, FeliCa, NFC and DESFire.
  - b. Please note, iCLASS is NOT supported.
10. How many sites can be added to one Paxton10 system?
  - a. 100

### Cameras and Video Controller

11. Number of users able to view live footage
  - a. On a Paxton10 camera
    - i. 10
    - ii. This is the maximum number of connections to view the video between all logged in users.
  - b. On a VDC
    - i. 12
    - ii. This is the maximum number of connections to view the video between all logged in users.
12. How many concurrent sessions can be using the Paxton10 system?
  - a. 10

13. How many concurrent sessions can be running when viewing live video?
  - a. Up to 10 clients can be viewing live video at the same time.
  - b. The 11th viewer requesting video will not be able to view until a free slot is available. Video recordings/ events can only be viewed by one client at a time.
14. Number of users able to view archived footage
  - a. On a Paxton10 camera
    - i. 1 at a time (when an additional request is made, the system informs the user if someone else is viewing footage)
  - b. On a VDC
    - i. 10. You can have up to 10 users to simultaneously look at archived video.
15. How much storage space can a VDC use?
  - a. 2TB RAID 1 locally (SATA)
  - b. 2TB on a NAS/Share
16. How much storage space can a Paxton10 Camera use?
  - a. 128GB Locally
  - b. 256GB Locally for Pro cameras
  - c. When using a NAS drive, there is a 2TB limit.
17. How many days of recording can be stored on the 128GB camera?
  - a. This depends upon the environment being recorded.
  - b. For a typical office space environment, based on the default medium setting of 1080p, motion only, at 15FPS, you are likely to get more than 2 weeks
18. Maximum resolution a 3rd party camera can have with the VDC
  - a. 4K (3840x2160 pixels)
19. Video Controller concurrent video processing capability
  - a. 4 x 1080P @20fps
  - b. Or 1 x 4K @20fps

## Camera FAQ

20. How many streams do Paxton10 cameras support and how are they used?
  - a. Paxton10 cameras support 3 streams. The first stream is high-resolution for full screen view, a low-resolution stream for multi-view and analytics and a QCIF stream for scrubbing.
21. Can Paxton10 de-warp 360 fisheye cameras such as Pelco Optera camera?
  - a. No, however Paxton10 does still support the different RTSP streams from fisheye cameras.

## Software

22. Site map format
  - a. Paxton10 accepts, .jpeg, .jpg, .gif or .png files at up to 4MB in size.
23. Are Triggers and Actions server dependent?
  - a. No, they are all stored on every controller as well as the server.
24. Is there a limit to the number of Trigger and Action rules?
  - a. No.

## PC System requirements

25. Paxton10 runs on a web browser (Chrome or Safari), so any device capable of running these browsers should support Paxton10.

## Entry

26. Number of Panels
  - a. 100
27. Number of Monitors
  - a. 1000
28. Can Entry work across multiple subnets?
  - a. Yes, however the controller, panel and monitors must be on the same subnet.

## Entry FAQ

29. Will my existing Entry panels and monitors work with Paxton10?
  - a. All monitors and panels are compatible with Paxton10. However, Bluetooth functionality is only available in panels purchased after March 2019 (specifically those serial numbers higher than 6353207).

30. Can I use multiple token types with Entry panels on a Paxton10 system?
  - a. Yes, all Paxton10 readers support Bluetooth and a range of token technologies; Paxton, MIFARE®, HID™ Prox, EM, FeliCa, NFC and DESFire.
  - b. Please note, iCLASS is not supported.
31. Can you have an overview camera with Entry on a Paxton10 system?
  - a. Anything configured at the panel or via the Entry configuration utility will work in the same way as any existing Entry system.
32. Is it SIP compatible?
  - a. Anything configured at the panel or via the Entry configuration utility will work in the same way as any existing Entry system.

## PaxLock

33. Number of wireless connectors per system
  - a. 3 per controller
34. Maximum number of wireless connectors per controller
  - a. 3 per controller
35. How far can I run from a controller to a wireless connector?
  - a. In this instance RS485 rules apply, so we recommend a max. distance of 328ft.
  - b. Each additional wireless connector can work up to 328ft away from the one before.
36. Wireless coverage from the wireless connector
  - a. We recommend 15m/50ft radius from each wireless connector.
37. Number of PaxLocks per wireless connector
  - a. Up to 10
38. Maximum number of PaxLocks per system
  - a. 1,000

## Paxlock FAQ

39. What credentials can I use with the PaxLock?
  - a. Paxton10 PaxLock Pro - Mortise & Latch are Paxton10 readers, meaning they support the same technologies as all other readers in the range: Bluetooth, Paxton, MIFARE®, HID™ Prox, EM, FeliCa, NFC and DESFire.
  - b. Please note, iCLASS is NOT supported.