Paxton Installer - Paxton Rewards Programme

Overview

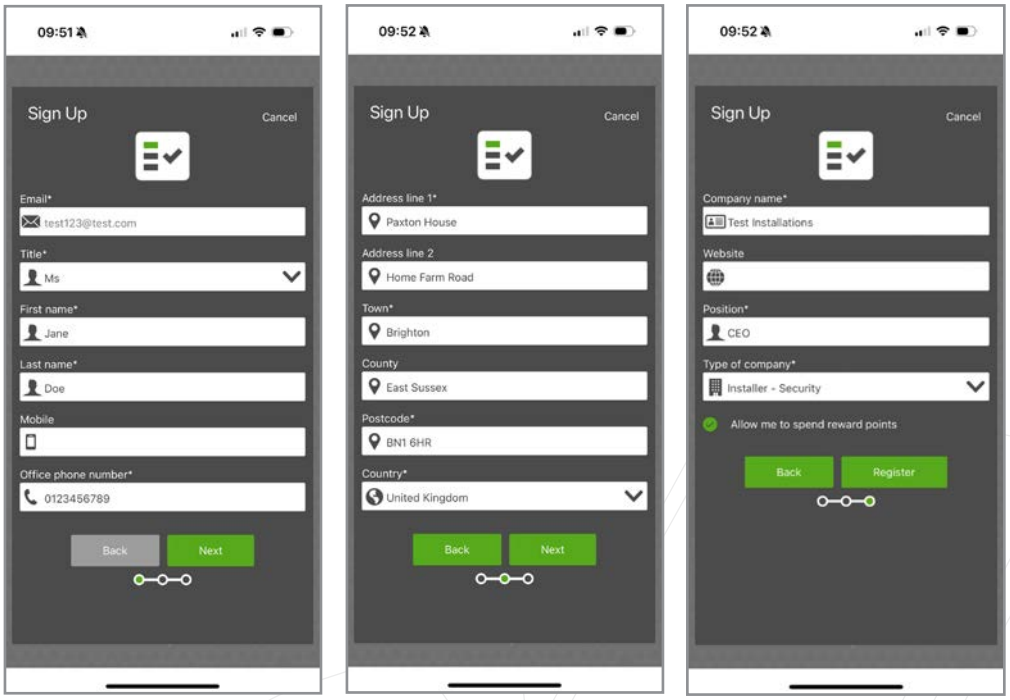
Paxton Rewards is a global program that rewards you for buying and installing Paxton products, and makes collecting points easy and fun! Earn points by purchasing qualifying Paxton products, completing activities & achievements and attending our training courses. The more you earn, the higher you climb. From entry-level Paxton Partner to exclusive Platinum Partner level, you'll unlock more fantastic benefits with every tier.

How do I sign up to become a registered installer?

Download the Paxton Installer app from the App store or the Google Play store.

1. Open the Paxton Installer app and click **'Sign Up'.**
2. Enter your email address and click **'Register'.**

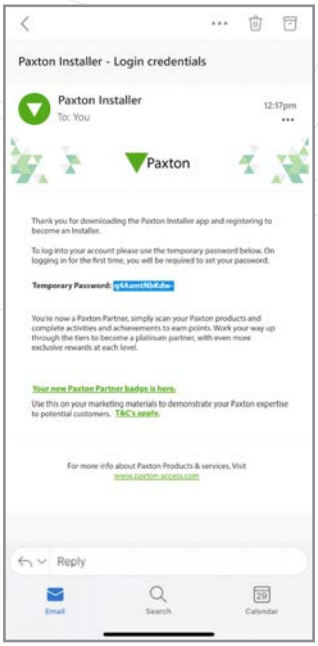
3. This will bring up a screen asking you to fill in your contact information.



4. Check the tick-box asking to '**Allow me to spend rewards points'** if you would like to become the Points Admin for your company. This means you will be the person who will be able to spend the points your company has accumulated.

5. Once you have completed the sign up form, you will be able to continue using the app as a guest whilst your application is verified by Paxton. Upon approval you'll receive an email with a temporary password to login to the Installer app.

   Please make a note of your temporary password as you will need it in steps 6 and 7.



6. Open the Paxton Installer app, click **'Login'** and enter the temporary password.

7. You will now be asked to change your password. Enter the temporary password first, followed by your new password.

8. You are now a registered installer on the Paxton Installer app, and can access the Paxton Rewards programme as a Paxton Partner level member.

I am already a registered installer, can I just login?

As a registered installer, you will be able to access the Paxton Installer app without the need to wait for verification from Paxton. However, to sync your registered installer account with the Paxton Installer app you will need to follow the steps below.

Once you have downloaded the Paxton Installer app, open the app and click **'Sign Up'.**

1. Enter your email and click **'Register',** you will then receive an email with a temporary password to login to the Paxton Installer app.

   Please make a note of your temporary password as you will need it in steps 2 and 3.

2. Open the Paxton Installer app, click **'Login'** and enter the temporary password.

3. You will now be asked to change your password. Inserting the temporary password first, followed by your new password.

4. You are now a registered installer on the Paxton Installer app.

How do I earn points?

There are a number of ways for you to earn points to spend through the Paxton Rewards Program: By purchasing qualifying Paxton products, completing activities & achievements and attending our Training courses.

Completing activities

Complete certain activities to earn points, such as attending our free training sessions or submitting a suggestion for a potential case study. Once you complete one of the activities, your account will be updated with the associated number of points.

What activities can you complete?

- Net2 Essential Training (Click here to book your course)
- Net2 Advanced Training (Click here to book your course)
- Paxton10 Essential Training (Click here to book your course)
- Paxton10 Advanced Training (Click here to book your course)
- Submitting a valid case study suggestion (To submit a case study suggestion, click here)
- Having your case study published

Completing achievements

Once you have completed certain activities, you will earn an achievement which earns you more points.

Here are the achievements and which activities you need to earn to complete the achievement:

Net2 Training Champion

- Net2 Essential Training
- Net2 Advanced Training

Paxton10 Training Champion

- Paxton10 Essential Training
- Paxton10 Advanced Training

Paxton Training Master

- Net2 Essential Training
- Net2 Advanced Training
- Paxton10 Essential Training
- Paxton10 Advanced Training

Paxton Case Study Collaborator

- Case Study suggestion
- Published case study

Points Admin

Points Admin are people who can spend the Company points on Paxton products, Branded items or Amazon vouchers. Points Admins are set-up and managed by the Company Administrator via the Paxton Portal.

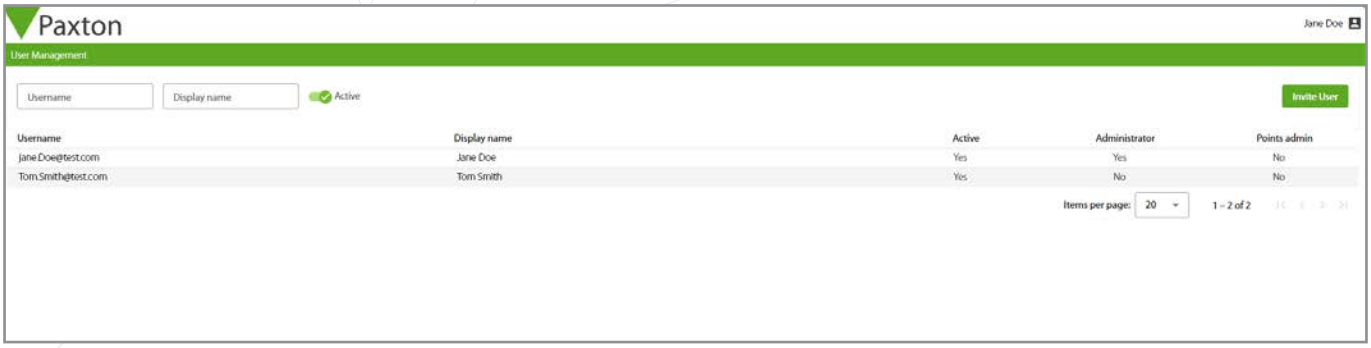
Only an Administrator on the Paxton Portal can edit permissions and invite new users. For more information click here.

Assigning permissions

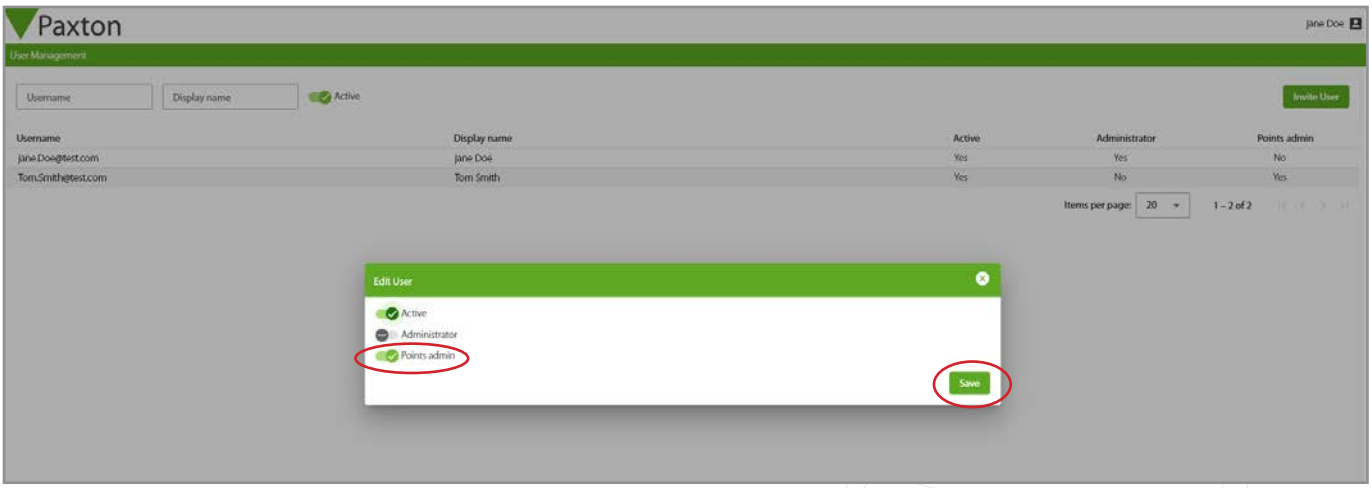
The first person who signs up at a branch will automatically be made the Administrator when they log into the Paxton Portal.

After this, Paxton Admin permission needs to be assigned by the Company Administrator via the Paxton Portal.

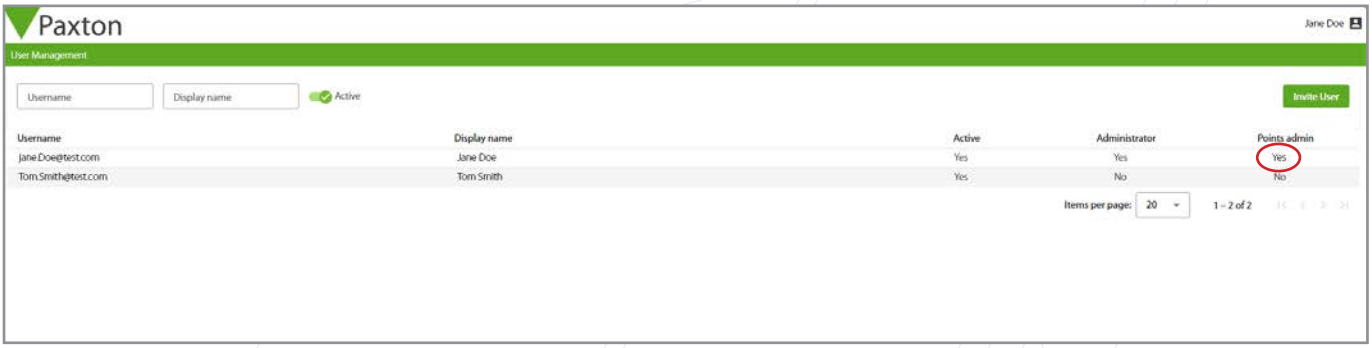
1. Log into the Paxton Portal to view the users within your Company who have been set-up in the Paxton Portal.
2. Click on the user whose permissions you would like to change.



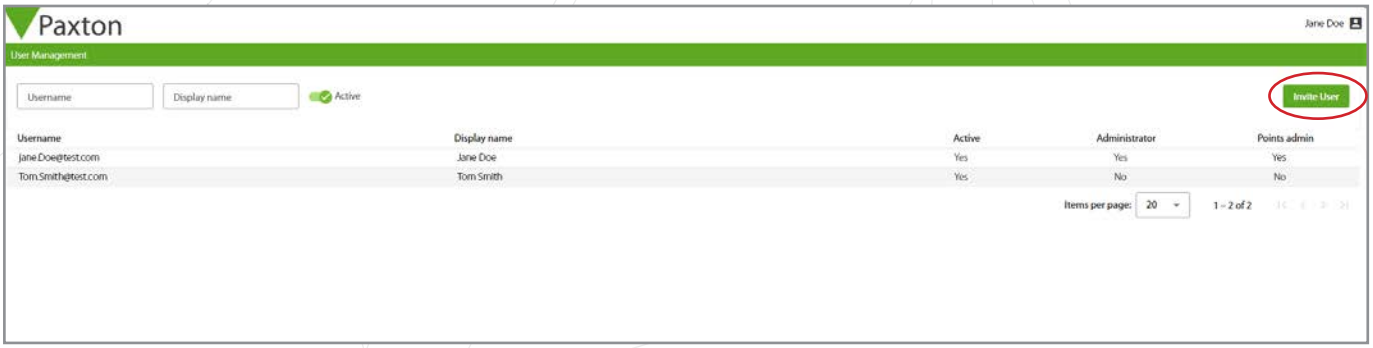
3. Here toggle on **'Points Admin'** and click **'Save'**



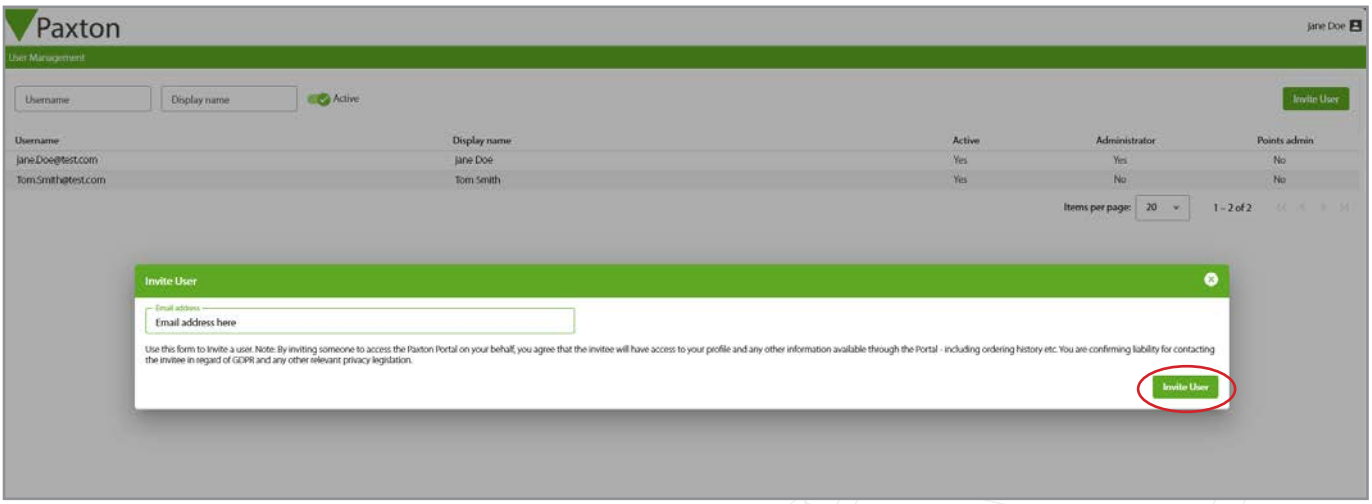
4. You can now see Points Admin permissions have been assigned to the user.



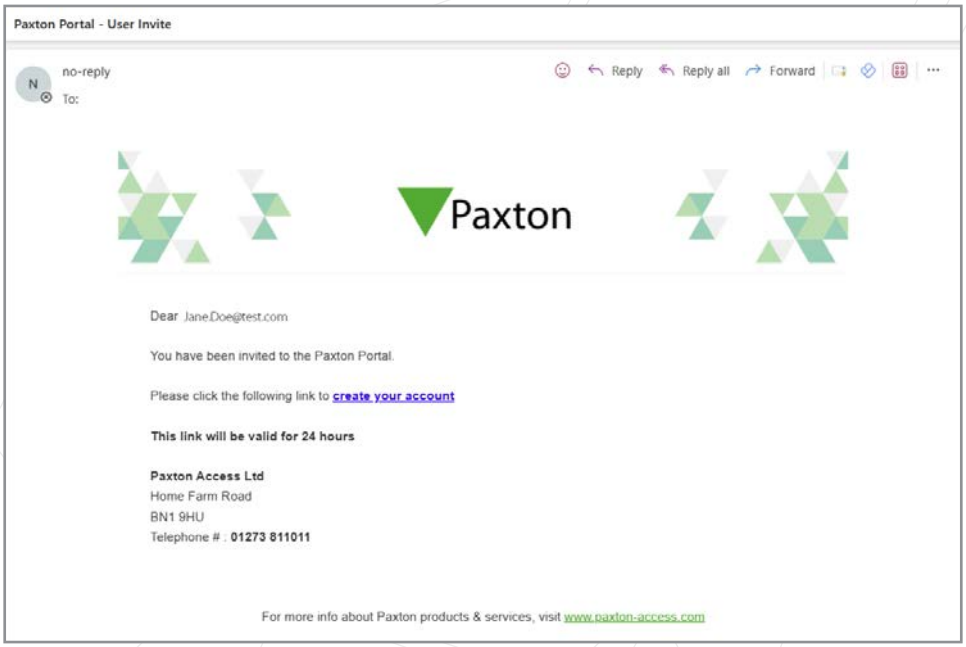
5. To invite a new user, click **'Invite User'**



6. Enter the email address of the user and click **'Invite User'**



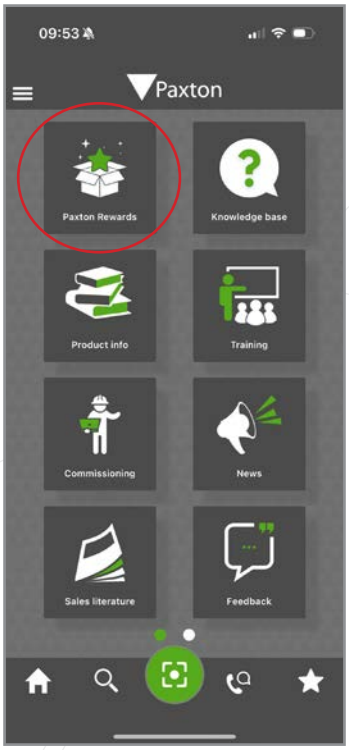
7. The user will receive an email, detailing the steps to getting set-up on the Paxton Portal.



Spending points

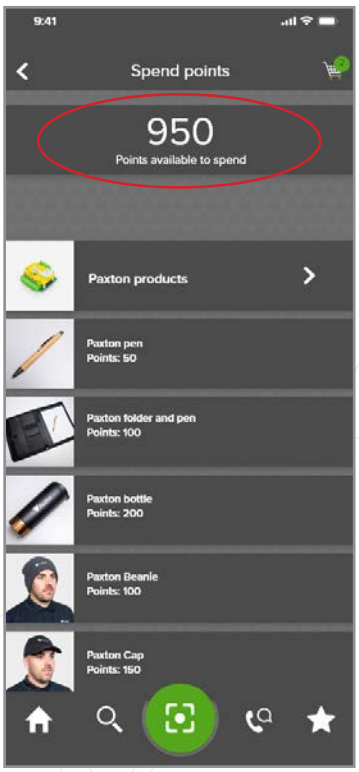
Once you have earned a sufficient amount of points, you can spend them on Paxton products, Branded items or vouchers.

1. To spend your points, tap **'Paxton Rewards'**

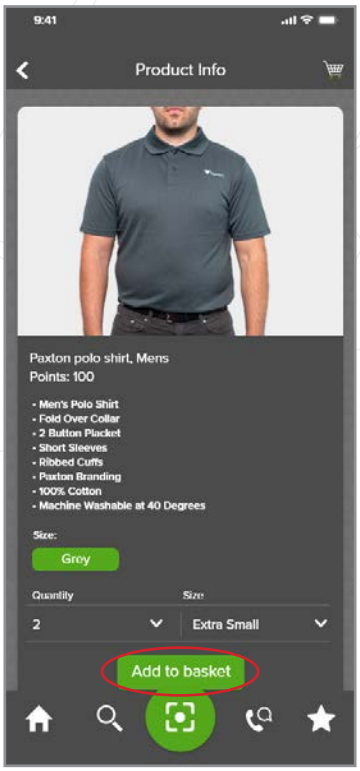


2. Tap **'Spend points'**

3. The amount of points you have available to spend will show be visible at the top of the screen. Here you can spend your points on Paxton products, Branded products or Amazon vouchers.

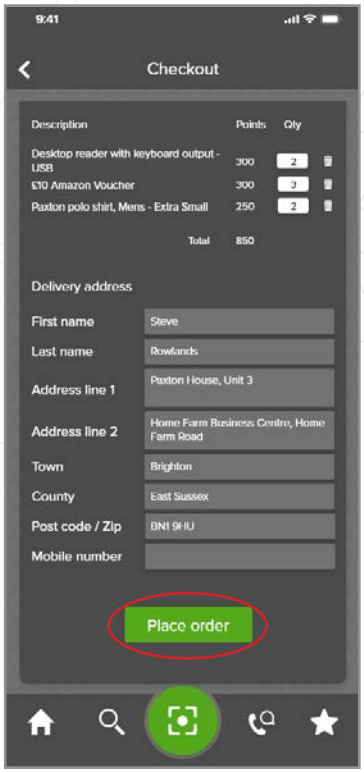


4. Once you have found the product you would like to spend points on, select the quantity and then tap **'Add to basket'.**



5. Once you have added your product(s) to your basket, a little icon will appear to show you its ready in your basket.

6. Tap on the basket to view the products you have selected, you will be able to confirm the quantities and your address before clicking **'Place Order'.**

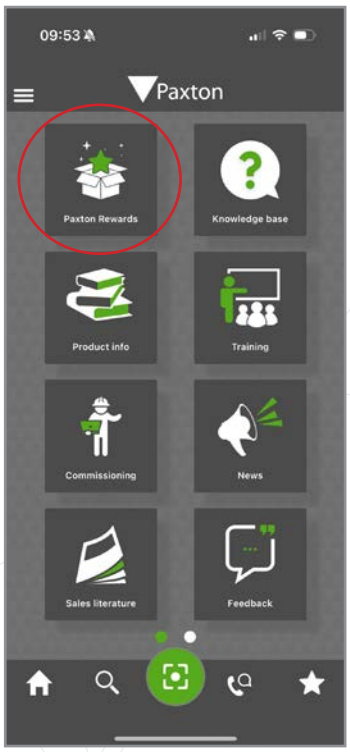


7. A pop up will appear to thank you for your order and advise a copy of your order has been sent to your email.

   The email will confirm your order has been received and is being processed.

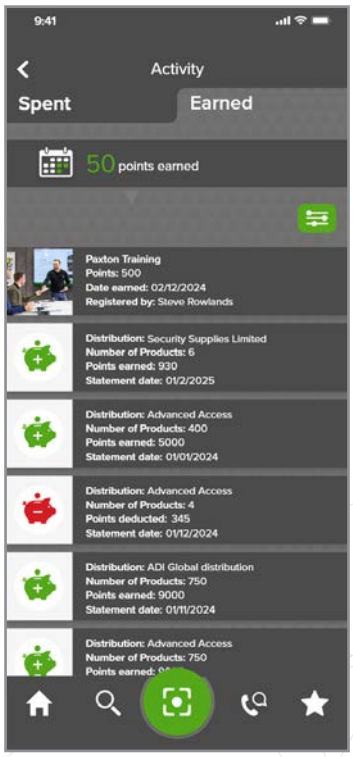
View Company activity

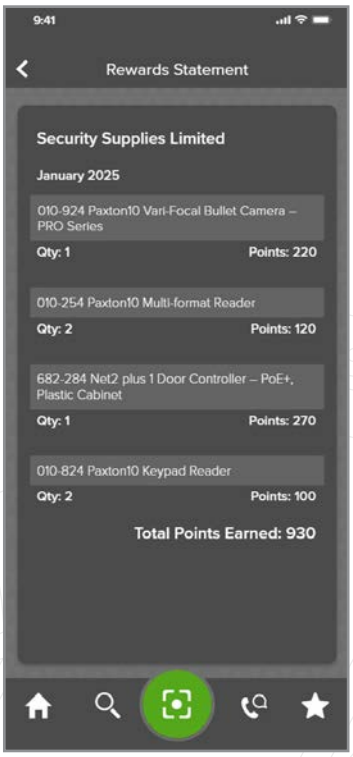
1. To view how many points you've earned and how many you've spent, tap on **'Paxton Rewards'.**



2. Tap on **'Activity'.**

3. Here you can view your rewards statements, showing how many points you've earned from purchasing qualifying Paxton products with each approved distributor you purchase from. Along with the points you've accrued from completing activities and achievements.





Note: Points will be added to your account on the 20th of the following month, in arrears for any qualifying products purchased the month prior.

4. You can also see how many points you have spent by tapping on **'Spent'.**

What does my Tier Status mean?

Once you register with the Paxton Installer app, you automatically become a Paxton Partner.
Each Tier comes with added benefits, to encourage you to scan products and earn points. Here is the breakdown of what each Tier gives you:

Paxton Partner - 0 points required

- Listed on Paxton website once have registered your first product.
- Paxton Partner badge to help you promote your status as a registered Paxton installer and partner.

Silver Partner - 150 points earned within membership year

- 50 tier points bonus
- Elevated listing on Paxton website
- Silver Partner badge to help you promote your status as a registered Paxton installer and partner.

Gold Partner - 500 points earned within membership year

- 500 tier points bonus
- Elevated listing on Paxton website
- Gold Partner badge to help you promote your status as a registered Paxton installer and partner.

Platinum Partner - 2000 points earned within membership year

- 2500 tier points bonus
- Premium listing on Paxton website
- Exclusive Platinum Partner literature
- Platinum Partner badge to help you promote your status as a registered Paxton installer and partner.

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