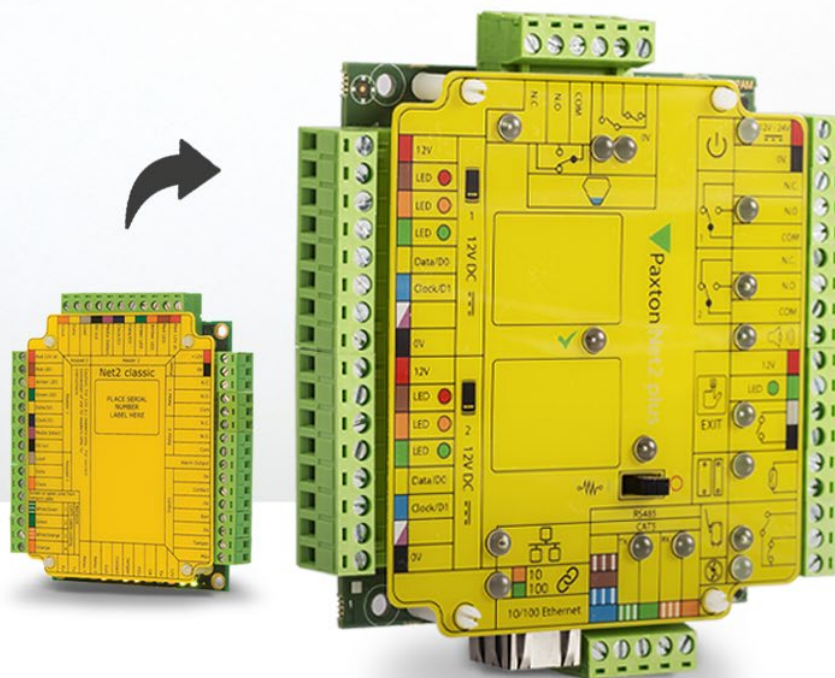




# Make the switch

## Upgrade to Net2 Plus

### Net2 software v7 is planned for release in early 2026.

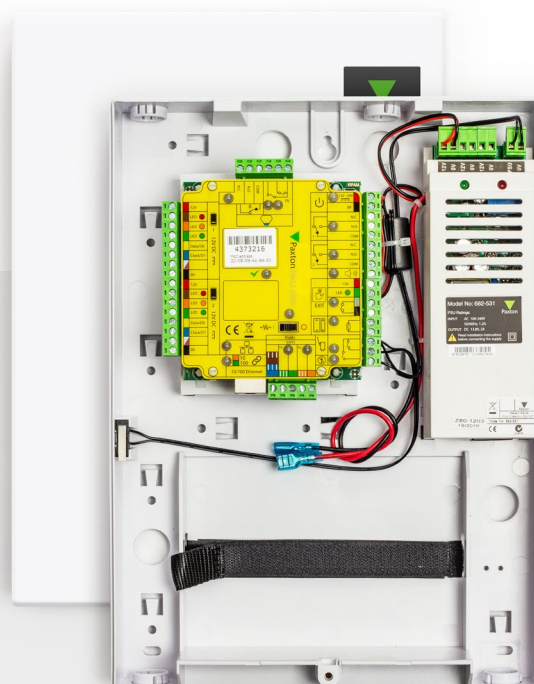
This version of the software will not support systems containing Net2 Classic door controllers. To continue to take advantage of new software features planned for future updates, **you will need to upgrade** Net2 Classic controllers to Net2 Plus controllers prior to this date.

Please note that it will not be possible to upgrade systems that contain Net2 Classic controllers past Net2 v6.9.

Speak to your customers now to plan for the switchover.

### Features of Net2 Plus:

- Connectivity via Network or RS485 for complete flexibility
- Available in PCB only, with enclosure, 2A or PoE
- 5-year warranty with all new Net2 Plus controllers



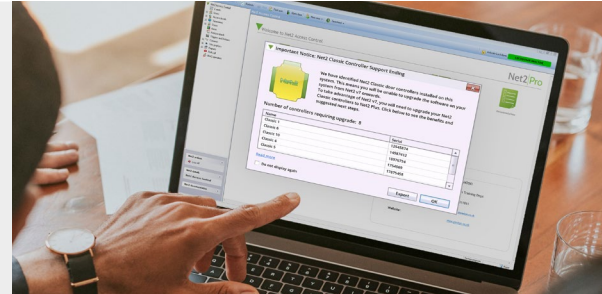
# Why make the switch?

Supporting your customers

## ! What to look out for:

System users with Net2 Classic controllers will be notified by a pop-up message within the Net2 software. This information is available in Net2 v6.9 onwards.

This pop-up identifies the number of Net2 Classic controllers that require an upgrade in order to benefit from the upcoming features in Net2 v7.



## Switch to Net2 Plus:

- ✓ **Multi-factor authentication:** reduces the risk of unauthorised access. Coming in v7
- ✓ **New features:** take advantage of future software releases
- ✓ **Five-year warranty:** Net2 Plus comes with our industry leading warranty
- ✓ **Software compatibility:** supports all versions of the Net2 software from v4.12 onwards
- ✓ **Technical support from Paxton:** available via phone, email and webchat

## Stay with Net2 Classic:

- ✗ **Multi-factor authentication:** not available
- ✗ **New features:** not supported from v7 onwards
- ✗ **Five-year warranty:** Net2 Classics have been out of warranty for six years
- ✗ **Software compatibility:** not supported after v6.9
- ✓ **Technical support from Paxton:** available via phone, email and webchat

## Frequently Asked Questions (FAQs)

### What is Net2 v7?

Net2 v7 is an update to the software that will be available from early 2026; it will include new security features including multi-factor authentication. MFA supports sites to meet compliance requirements for ISO27001 (Information Security Management Systems).

### What does it mean for Net2 v7 to 'not support' Net2 Classic controllers?

This means that systems containing Net2 Classic controllers will not be able to upgrade to v7 of the Net2 software.

### Will my Net2 Classic controller stop working when Net2 v7 is released?

A failure to upgrade to Net2 v7 will not stop the system from working. The Net2 Classic controllers will continue to work but the system will not benefit from any new features in the software update.

### Will Paxton's Technical Support team continue to assist with Net2 Classic controllers?

Yes, we will continue to provide technical support for all

