Net2 Multi-Factor Authentication

Overview

Multi-Factor Authentication (MFA) has been introduced to Net2 to enhance the security of your Net2 system. Allowing you to set-up both Email and Mobile app Authentication for all Operators of your system.

Requirements for setting up MFA

Please note: Email Authentication requires an Internet connection. If your site doesn't have internet connection, please use Mobile app Authentication.

Please ensure you have your authentication app downloaded. We recommend the Microsoft Authentication app or Google Authentication app.

You must ensure the windows time on your PC is sync'd with the internet time, otherwise you will not receive your MFA authentication code when using the Mobile Authentication app.

MFA works across your whole Net2 system, including Net2Online and the Paxton Connect app. Please ensure you are using the latest version of the Paxton Connect app, v4.0.

New Installations

For all new installations of Net2, you will be presented with an '**MFA opt-out**' prompt. If an internet connection is detected, Email MFA with be the default. However, if no internet connection is detected it will default to the Mobile Authenticator app.

- If you wish to continue with MFA, you will need to tick to confirm you understand that MFA has been enabled by default.

- If you do not wish to continue with MFA at this stage, you will need to tick to confirm you understand MFA is the default recommendation and tick the box to disable MFA and continue setting up Net2 as normal.

Please note: You will be able to set-up MFA once you are logged in.
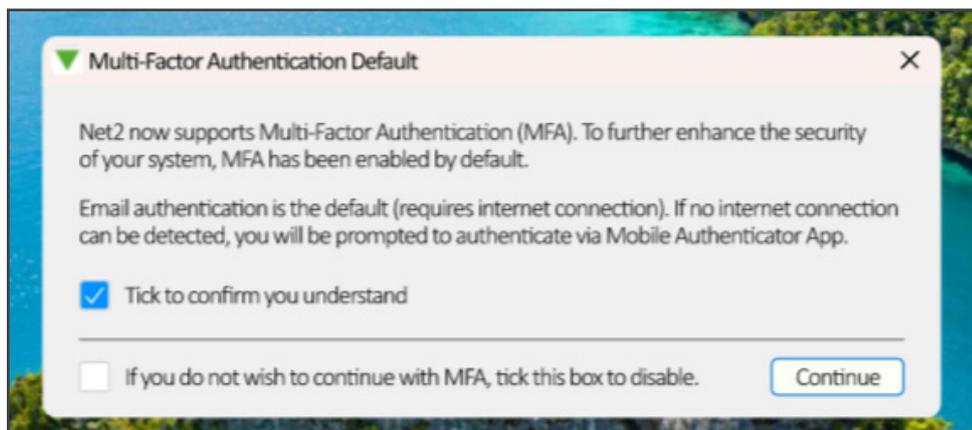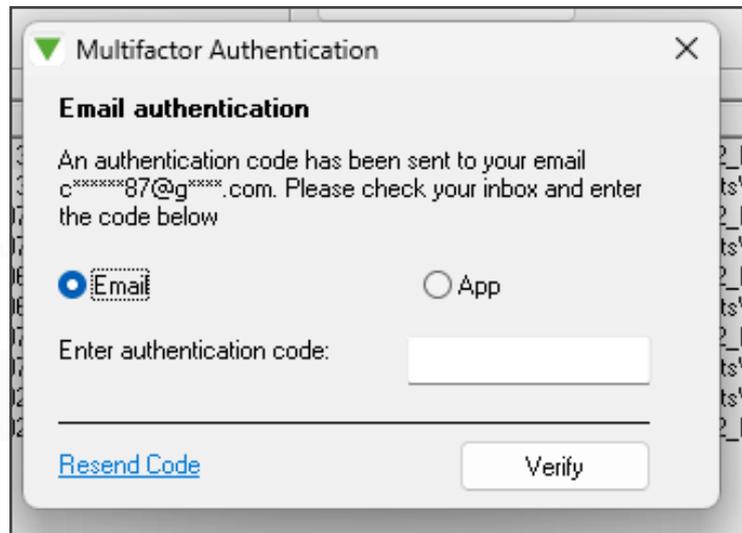
1. When setting up as the System Engineer, you will be prompted to input a password and your email address. Click 'OK'.
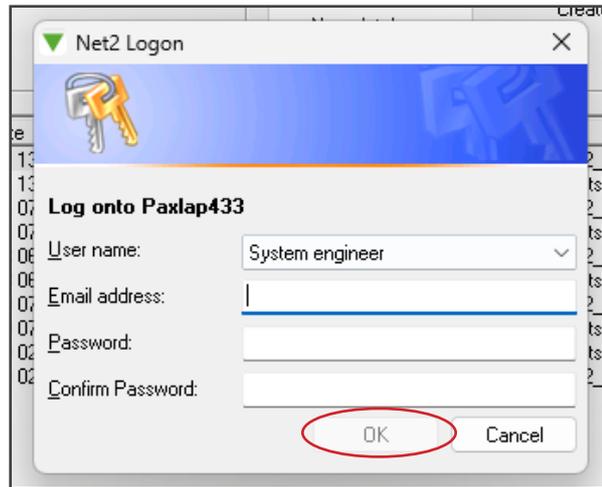
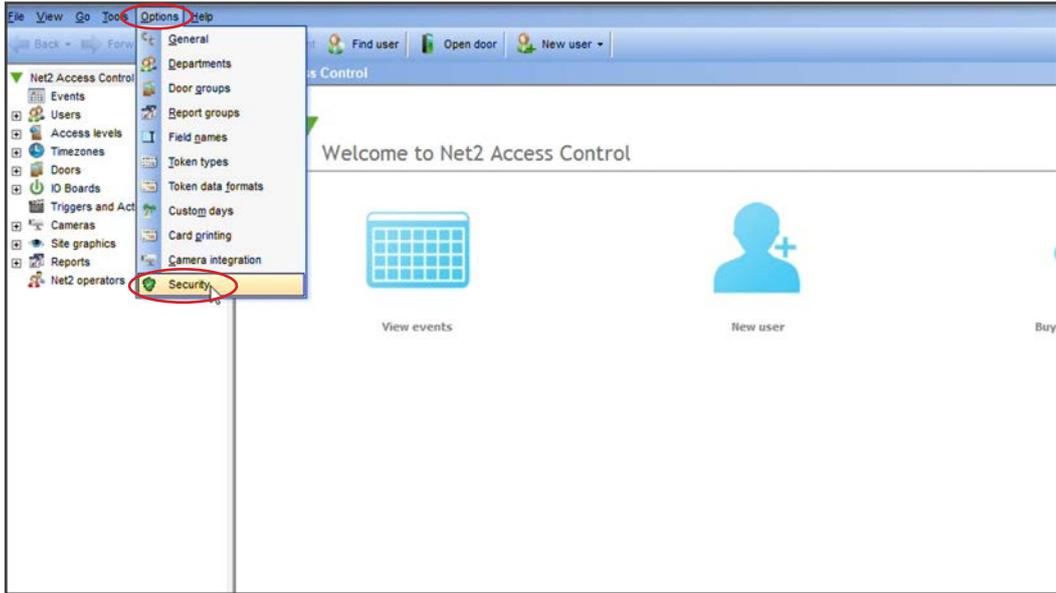2. An email containing your authentication code will be sent to your email address.

3. Input the authentication code. You are now logged into Net2.
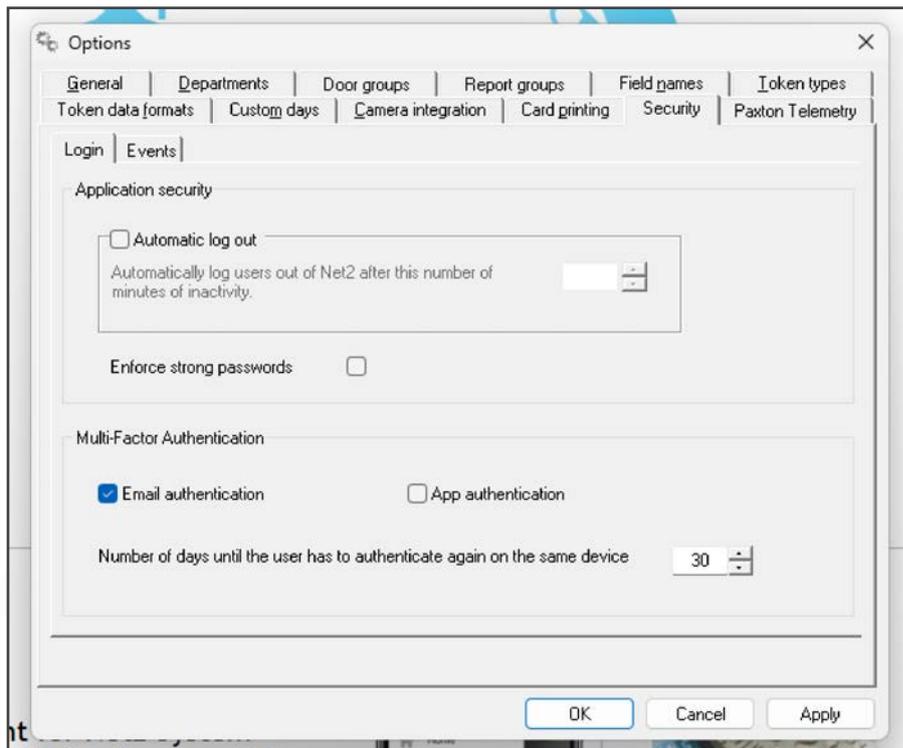
MFA Settings

1. To set-up or amend your MFA settings, click on 'Options' and select 'Security'.

2. Here you will be able to select which type of authentication you would like:

- Email only
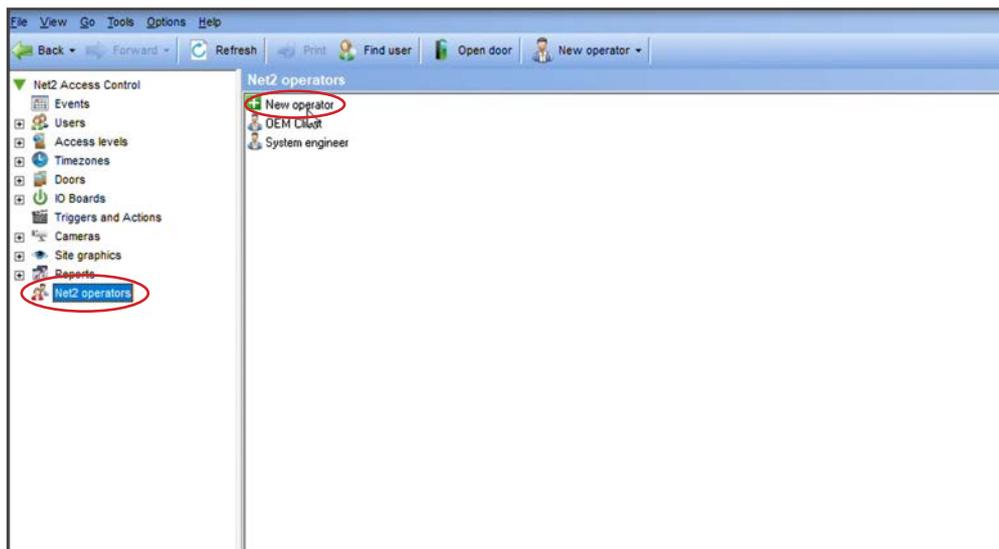- Mobile Authentication app only

3. Email & Mobile Authentication app (Meaning the Operator can select which option they would prefer to use when logging in)
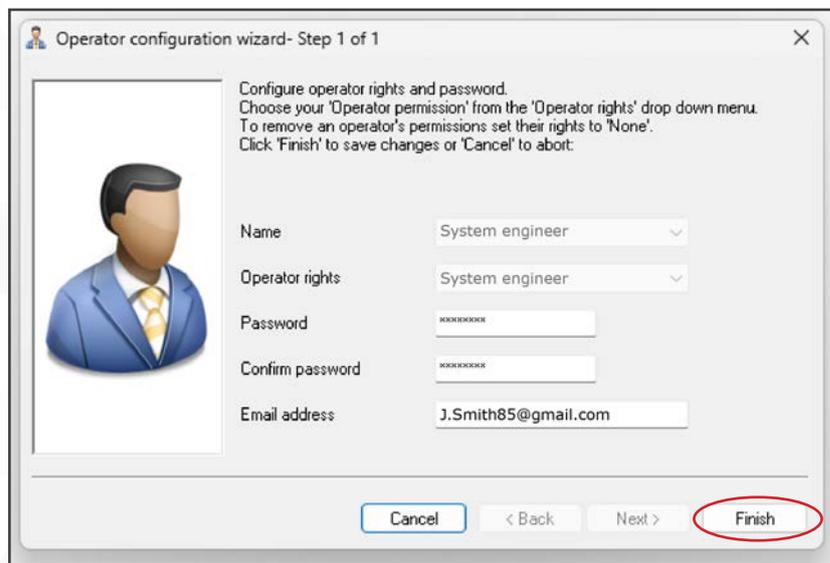
4. You can also select the number of days before a user must authenticate to get into the system.
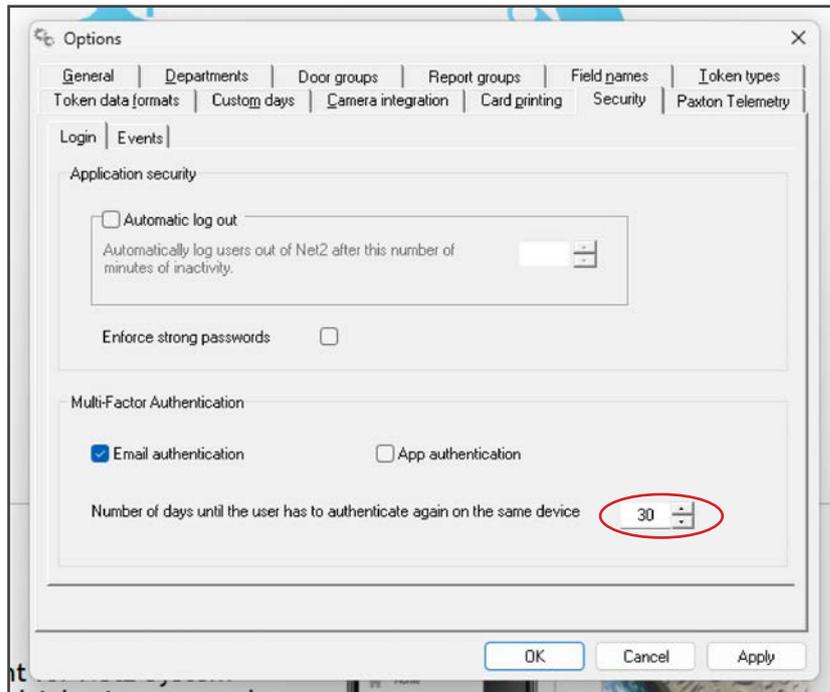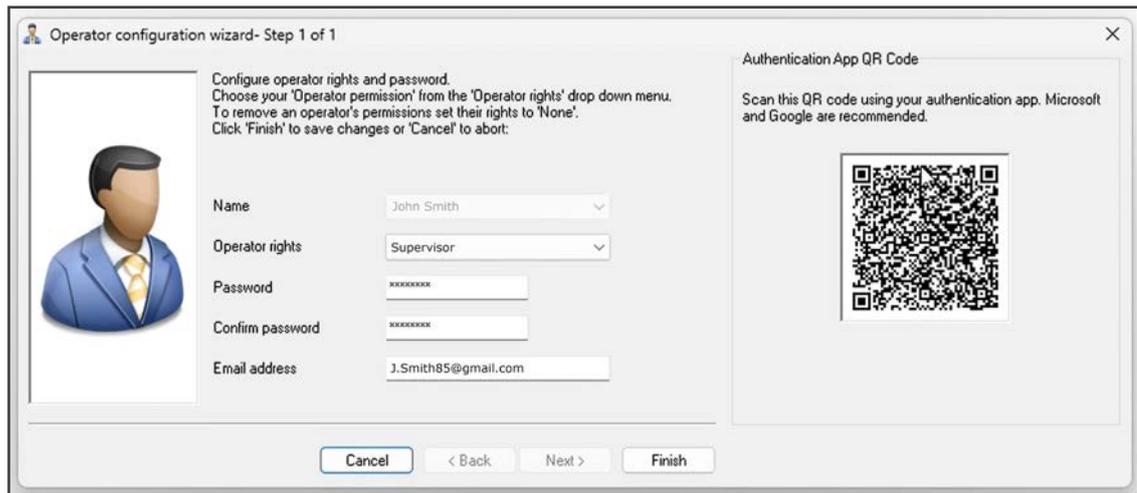

5. You will need to ensure all Operators on your system have had email addresses set-up. You can do this by selecting 'Operators'.

6. Select the Operator you wish to edit and enter their email address. Click 'Finish'.

Note: When Mobile Authentication has been enabled, only the user wil be able to see their QR code, when viewing their Operator card.

First time log-in via Mobile Authentication app

When logging in for the first time using your authentication app to authenticate, you will be presented with your QR code to scan.