

Net2 Multi-Factor Authentication

Overview

Multi-Factor Authentication (MFA) has been introduced to Net2 to enhance the security of your Net2 system. This allows you to set up both Email and Mobile app Authentication for all Operators of your system.

Requirements for setting up MFA

Please note: Email Authentication requires an Internet connection. If your site doesn't have internet connection, please use Mobile app Authentication.

Please ensure you have your authentication app downloaded. We recommend the Microsoft Authentication app or Google Authentication app.

You must ensure the windows time on your PC is sync'd with the internet time, otherwise you will not receive your MFA authentication code when using the Mobile Authentication app.

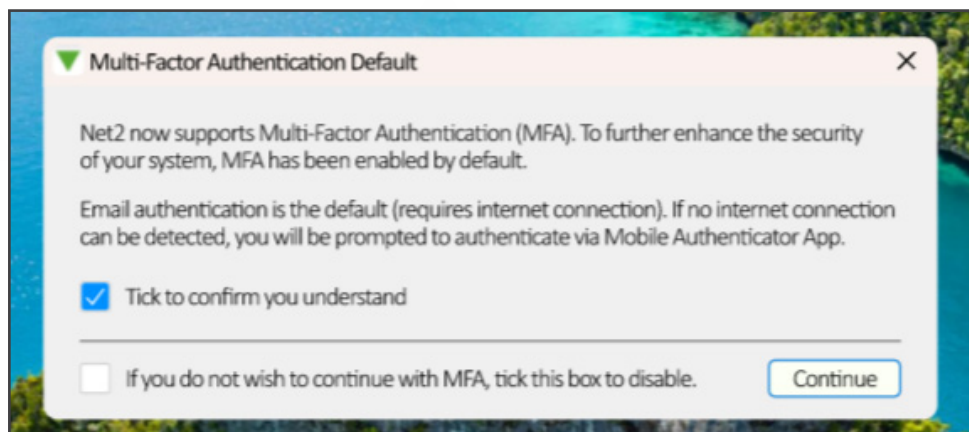
MFA works across your whole Net2 system, including Net2Online and the Paxton Connect app. Please ensure you are using the latest version of the Paxton Connect app, v4.0.

New Installations

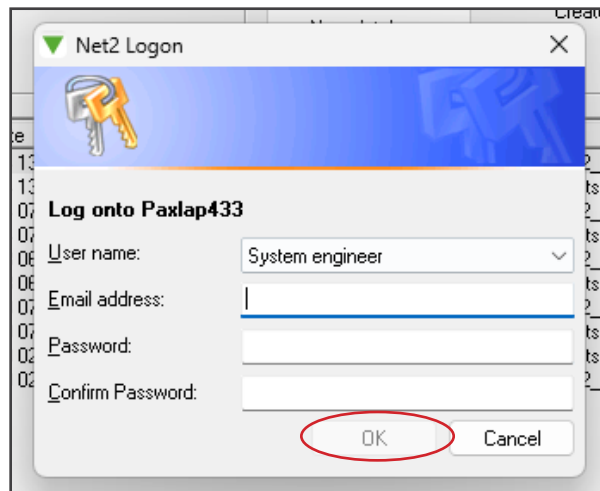
For all new installations of Net2, you will be presented with an '**MFA opt-out**' prompt. If an internet connection is detected, Email MFA will be the default. However, if no internet connection is detected it will default to the Mobile Authenticator app.

- If you wish to continue with MFA, you will need to check to confirm you understand that MFA has been enabled by default.
- If you do not wish to continue with MFA at this stage, you will need to check to confirm you understand MFA is the default recommendation and check the box to disable MFA and continue setting up Net2 as normal.

Please note: You will be able to set-up MFA once you are logged in.



1. When setting up as the System Engineer, you will be prompted to input a password and your email address. Click 'OK'.

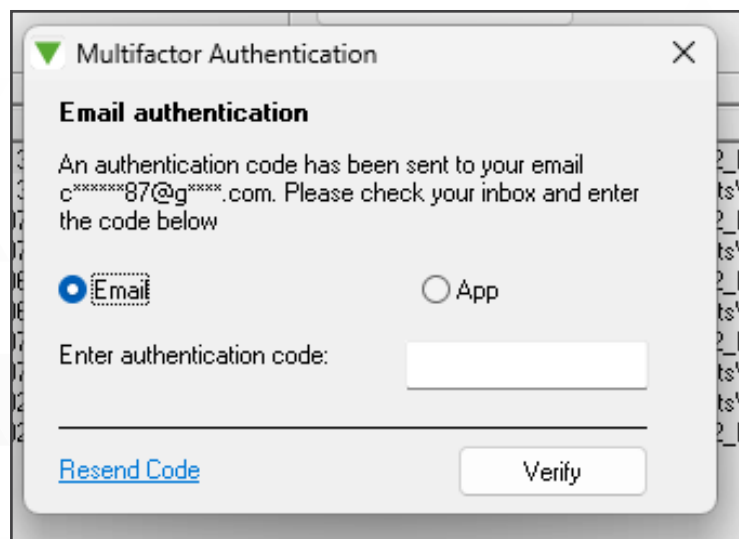


The image shows a 'Net2 Logon' dialog box with a green triangle icon and a key icon. The title is 'Log onto Paxlap433'. It contains four input fields: 'User name:' with a dropdown menu showing 'System engineer', 'Email address:', 'Password:', and 'Confirm Password:'. At the bottom right, there are 'OK' and 'Cancel' buttons. The 'OK' button is circled in red.

2. An email containing your authentication code will be sent to your email address.



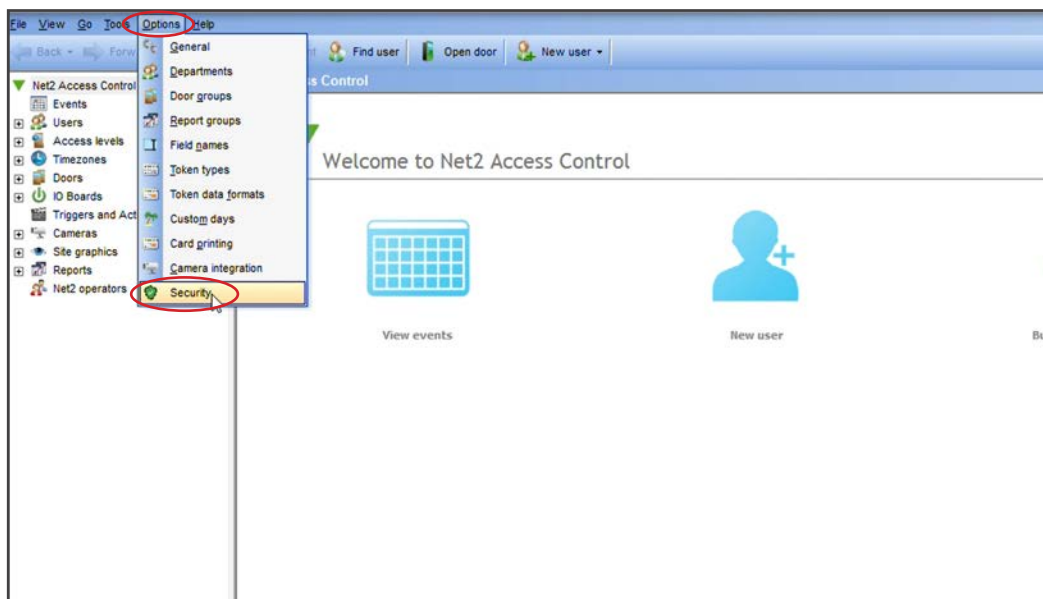
3. Input the authentication code. You are now logged into Net2.



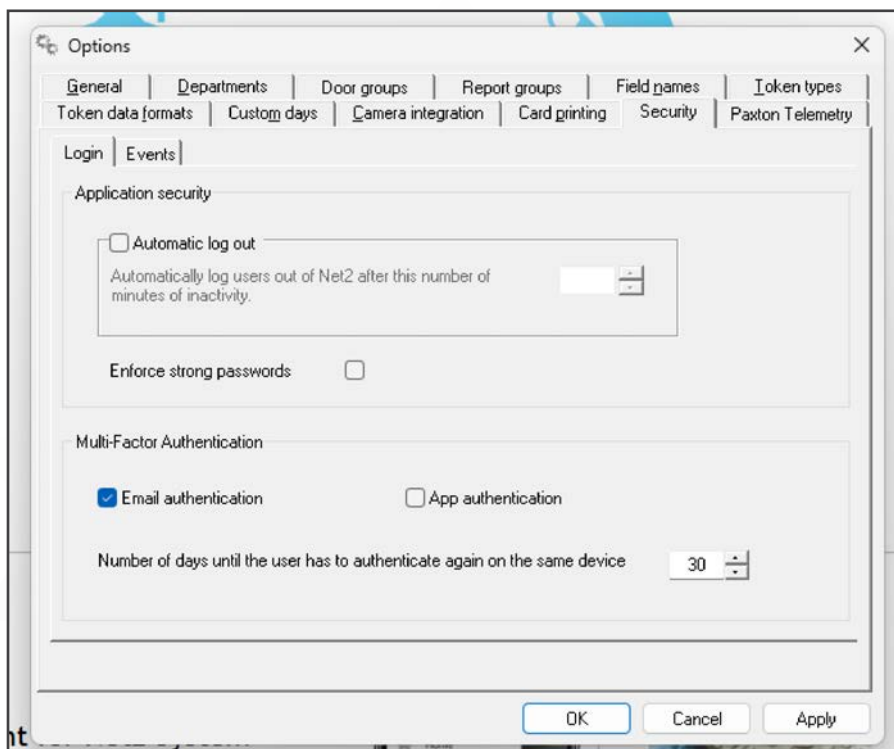
The image shows a 'Multifactor Authentication' dialog box with a green triangle icon. The title is 'Email authentication'. The text reads: 'An authentication code has been sent to your email c*****87@g****.com. Please check your inbox and enter the code below'. There are two radio buttons: 'Email' (selected) and 'App'. Below the radio buttons is a text input field labeled 'Enter authentication code:'. At the bottom left, there is a blue link 'Resend Code'. At the bottom right, there is a 'Verify' button.

MFA Settings

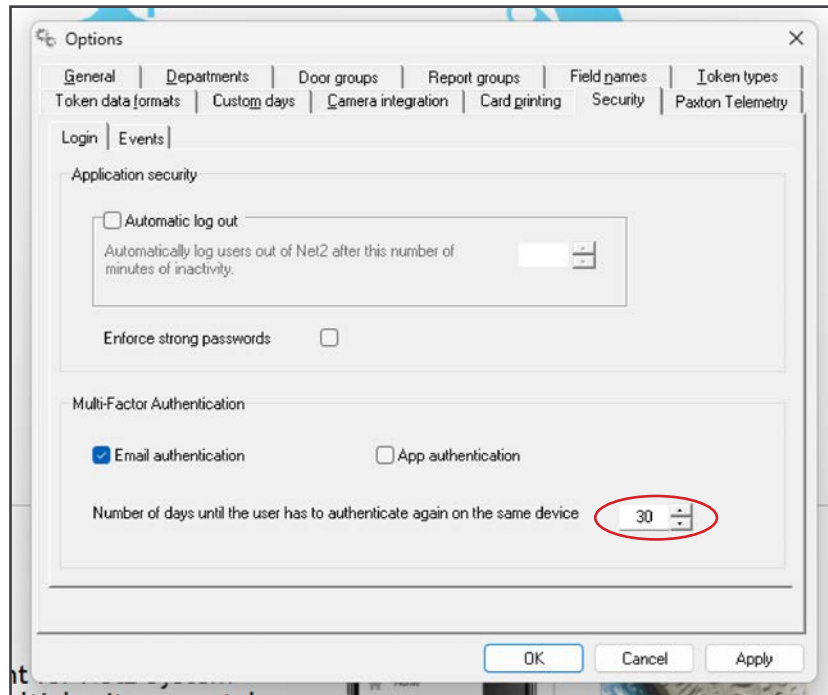
1. To set-up or amend your MFA settings, click on 'Options' and select 'Security'.



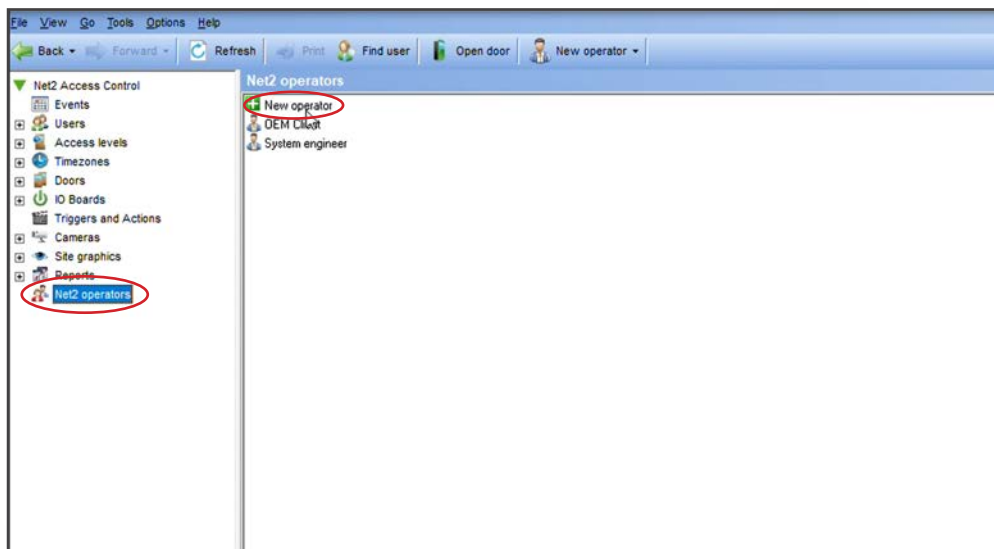
2. Here you will be able to select which type of authentication you would like:
 - Email only
 - Mobile Authentication app only
3. Email & Mobile Authentication app (Meaning the Operator can select which option they would prefer to use when logging in)



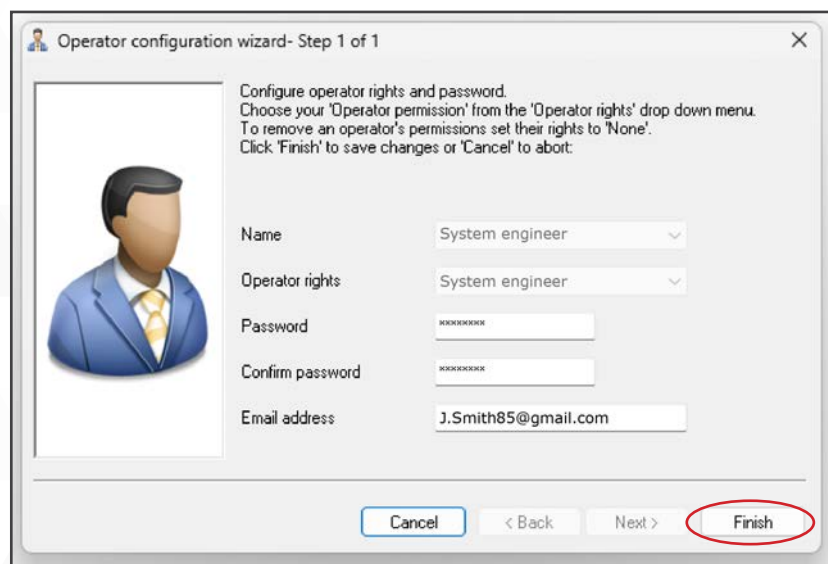
4. You can also select the number of days before a user must authenticate to get into the system.



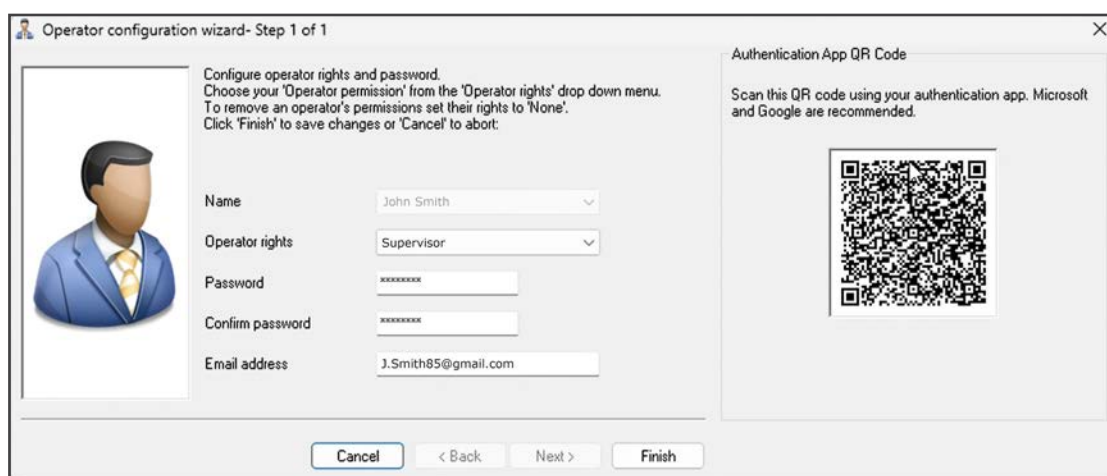
5. You will need to ensure all Operators on your system have had email addresses set up. You can do this by selecting 'Operators'.



6. Select the Operator you wish to edit and enter their email address. Click 'Finish'.



Note: When Mobile Authentication has been enabled, only the user will be able to see their QR code when viewing their Operator card.



Operator configuration wizard- Step 1 of 1

Configure operator rights and password.
Choose your 'Operator permission' from the 'Operator rights' drop down menu.
To remove an operator's permissions set their rights to 'None'.
Click 'Finish' to save changes or 'Cancel' to abort.

Name John Smith

Operator rights Supervisor

Password xxxxxxxx

Confirm password xxxxxxxx

Email address J.Smith85@gmail.com

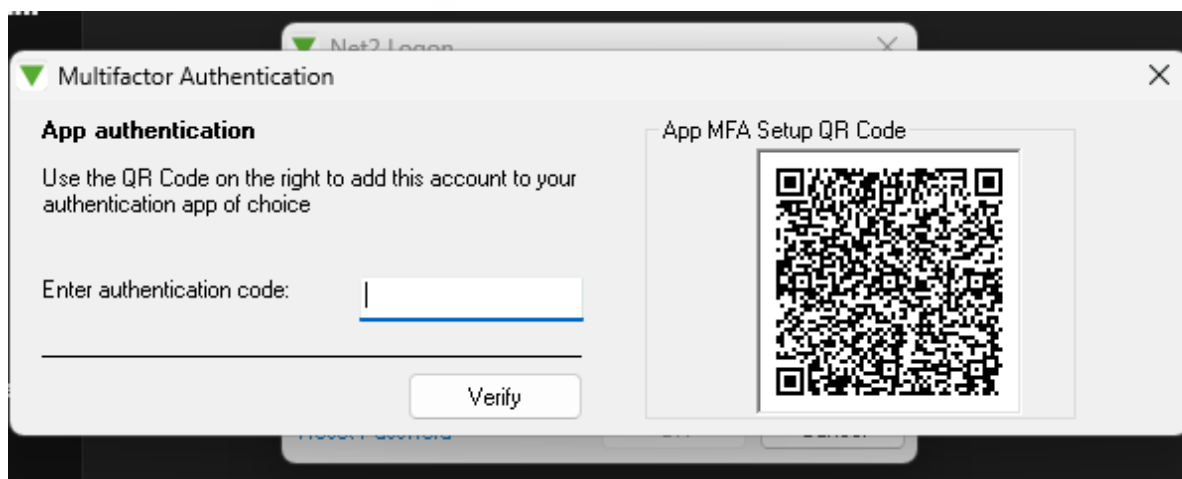
Authentication App QR Code

Scan this QR code using your authentication app. Microsoft and Google are recommended.

Cancel < Back Next > Finish

First time log-in via Mobile Authentication app

When logging in for the first time using your authentication app, you will be presented with your QR code to scan.



Multifactor Authentication

App authentication

Use the QR Code on the right to add this account to your authentication app of choice

Enter authentication code:

Verify

App MFA Setup QR Code